



File #: IR-26-008, **Version:** 1

TAMRMS#: B05

INFORMATION REQUEST (IR) - Ambulance Calls for outside of Community

Requested by: Councillor MacKay
Date of Request: February 24, 2026
Date Response Due: March 24, 2026
Confidential Response: **No**

QUESTION

Can Administration provide Council with information/statistics on the number of times our ambulances are responding to calls for service outside of our community.

RESPONSE

EMS Dispatch by City

In 2025, the two St Albert ambulances were dispatched just over 6,000 times.

- The following is a break down of which cities they were dispatched to.
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City Name	Total	% of Calls
St. Albert	3810	63%
Edmonton	1584	26%
Sturgeon County	255	4%
Morinville	138	2%
Parkland County	54	1%
Spruce Grove	46	1%
Alexander	28	0%
Stony Plain	27	0%
ENOCH	12	0%
Lac Ste Anne County	10	0%
Cardiff	9	0%
Onoway	8	0%
CFB EDMONTON	7	0%
Westlock	7	0%
Legal	7	0%
FT Saskatchewan	5	0%
Sherwood Park	5	0%
Wabamun	4	0%
Lac Ste Anne	3	0%
Sandy Beach	2	0%
Strathcona County	2	0%
Alexis Reserve	2	0%
Bon Accord	2	0%
Alexander Indian Reserve	2	0%
Alcomdale	2	0%
ATHABASCA	1	0%
Riviere Qui Barre	1	0%
Gibbons	1	0%
WESTLOCK COUNTY	1	0%
VIMY	1	0%
BEAUMONT	1	0%
Grand Total	6037	100%

Disclaimer

- The total number of calls here vary from the cities annual report due to different data sources but should not impact percentages overall.
- The annual report data is sourced directly from AHS and is the official number.
 - o The data provided by AHS is not broken out to show city level detail for all calls handled by SAFS.
- This data is sourced from manually entered EMS dispatches into our records management system (RDM) and some of the entries may be occasionally missed.

Report Date: March 5, 2026
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Department: Emergency Services

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